



## World Assurance Policy

Tailor-made travel is our specialty, and it's never been more relevant. As you plan your future travels with us, our expert Travel Designers will work to secure your arrangements with as minimal financial exposure for you as possible.

### Terms and Conditions

- These special terms apply to all World Journeys tailor-made travel arrangements, with some exceptions including some cruises, airfares and rail journeys which have independent conditions. All conditions will be advised at the time of booking. These terms do not apply to our small group Hosted Journeys.
- Deposits are transferable to future dates or refundable if there is a forced cancellation due to changes in COVID-19 related travel restrictions such as border closures, Government travel advice or quarantine requirements, or if the traveller tests positive for COVID-19 prior to departure.
- Where a confirmed booking is made under the World Assurance Policy, clients are required to wait until 60 days prior to the travel date before making decisions regarding postponement or cancellation.
- Where clients have travel to multiple countries, the assurance policy only applies to travel in the countries which have COVID-19 travel restrictions.

### Safe Travel

We have ensured that all of our overseas operators have in place rigorous COVID-19 protocols to allow all guests travel as safely as possible, without detracting from the experience. Whether this is in a hotel, on a cruise, a train or on safari, safety measures will be in place. We maintain frequent contact with our overseas operators to ensure we have the most up-to-date information and our expert Travel Designers are happy to talk through how these precautions will look for your particular itinerary and destination.

For additional travel safety advice, please go to reliable sources such as the Ministry of Foreign Affairs & Trade website [www.safetravel.govt.nz](http://www.safetravel.govt.nz) and to New Zealand's official site for all Covid-19 related information [www.covid19.govt.nz](http://www.covid19.govt.nz)

### Travel Insurance

It is a condition of booking with World Journeys that appropriate travel insurance is in place.

### Financial Peace of Mind

World Journeys are bonded members of the Travel Agents Association of New Zealand (TAANZ [www.taanz.org.nz](http://www.taanz.org.nz)) and we hold professional indemnity and liability insurance with AIG. Further details can be found in our Terms & Conditions or just ask your Travel Designer.

If you would like any advice on international travel please do get in touch.